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| ***Name*** | Help requests process |
| ***Actors*** | Hospitals, Police Stations |
| ***Entry Condition*** | Entities must have log in as superuser and must have receive an help request after an accidents in the streets (no home emergency) |
| ***Flow of Events*** | * First entity that receives the call will go in the ‘new emergency’ page * While entity is registering the call, it will be insert directly in the system and will be necessary: position, car involved, eventually people injured (date will be insert automatically) * If system will found similar data base on proximity hourly, date and position, it doesn’t update new information * If system will not found any similar data base on proximity hourly, date and position, it update new information and it will assign an ID to the new help request |
| ***Exit Condition*** | The system has saved date of login as superuser and has added the new help request, if necessary. Required medical staff and/or police is going on the place |
| ***Exceptions*** | In case of uncertainty in data, system will insert it on DB. This in order to avoid ‘failure to rescue’ situation |
| ***Reached Goals*** | [G5] [G6] [G7] |